



**Scotia OnLine for Business Password/Token/Multi-Factor Authorization (Secret Questions & Answers) Reset Request Form**

**To:** Scotiabank (Turks and Caicos) Ltd.

**Instructions:** Please fill out the form and email to the Business Service Centre (BSC) / Cash Management Service Centre

**Attention:**  
[bsbsc.cmssupport@scotiabank.com](mailto:bsbsc.cmssupport@scotiabank.com)

**Telephone:** (649) 946-586 **Fax:** (242) 323-2007

Legal Company Name: \_\_\_\_\_

Password Reset**	MFA Reset	Token Reset	Last Name	First Name	User Login ID	Email address**
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				

**\*\*Note:** All temporary passwords will be provided to individual users Email address listed on the form, including those instructions received via Fax transmission.

\_\_\_\_\_  
 Authorized Customer Name

\_\_\_\_\_  
 Title

\_\_\_\_\_  
 Authorized Customer Signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Authorized Customer Name

\_\_\_\_\_  
 Title

\_\_\_\_\_  
 Authorized Customer Signature

\_\_\_\_\_  
 Date

**THE BANK OF NOVA SCOTIA - NOTICE OF CONFIDENTIALITY**

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, re-transmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender immediately by telephone (collect if required). Immediately destroy this transmission, including all attachments, without copying, distributing or disclosing same.